

# INVESTOR NEWS



## A Message from the Chairman

### *The Countdown to completion has begun!*

I am sure that many of you pass by the construction site and are amazed at the structure that is in the process of being completed.

The screens are being installed at present and bring a beautifully unique aesthetic to this hospital.

As mentioned in our last newsletter, we expected commissioning of the hospital to begin from July 2016. We anticipate opening the doors of the hospital in October In Sha Allah (God Willing).

There are various factors which contribute to commissioning of the hospital. These factors are beyond our control viz. the Department of Health sign off, registration with the Board of Health Care Funders, Certificate of Occupation by Ethekwini Council, etc. All of the above are statutory approvals and requirements in order to open this facility.

The initial license awarded was for 80 and it is now 164 beds. A project now considerably larger than initially anticipated with many additional areas have been added that has led to the growth of the project viz. the suites on the second floor adjacent to the roof garden, administration area, conference room and two additional parking decks as well as the revamp of the existing Mansard Building.

The Mansard Building will house

Lancet Laboratory, various Allied Health Professionals, IMA Renal Care Dialysis and Specialists.

As you can appreciate, this is a mammoth project which encompasses not just the construction but the equipping and commissioning of every part of the hospital including theatres, ICU, wards, kitchen, hospital dispensary, license applications, recruitment, contracts, code of conduct, user agreements, leases, service level agreements and much more.

Our contractor has been very accommodating thus far and have added on additional human resource to ensure the quality of the finishes is of a standard we expect and snagging is done as areas are completed.

### **A realistic opening date is October 2016 In Sha Allah (God Willing).**

All additional staff will be recruited and appointed a month before the opening date.

We need to emphasize that although this hospital has an Islamic ethos, it is a private hospital respectful of South Africa's cultural and racial diversity and will hence serve all.

We are pleased to inform you that we have hired the EXCO team who will directly manage the operations of the hospital. The team now work tirelessly drafting various policies and procedures, recruiting the staff for the

their departments and commissioning their departments. The office at 35 Barnard Road is up and running and home to our EXCO team and will house additional Nursing Unit Managers joining the team from 1<sup>st</sup> July 2016.

The Directors and Management extend Ramadan wishes to all our Muslim shareholders and wish you well over the fast and a Blessed Eid ul-Fitr.

We hope and pray that the Almighty accept all your sacrifices Insha Allah (God willing).

Yours Sincerely

*Solly*

Mr. Solly GH Suleman  
Chairman Director

### *In This Issue:*

- *Project Update*
- *Appointments*
- *Procurement*
- *Integrated IT Solution*
- *Staffing Recruitment*

## Project Update

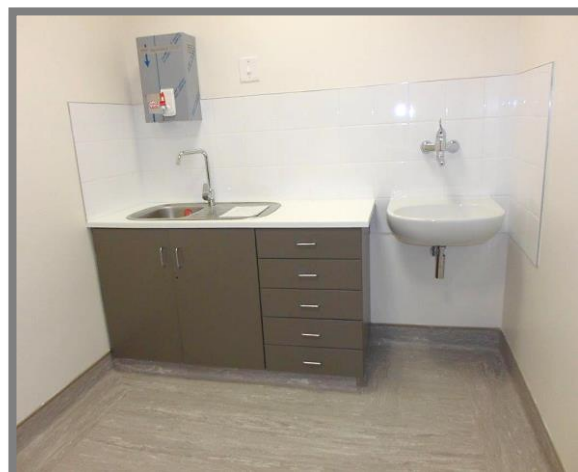
The representatives of the KZN Department of Health did an interim inspection of the site in May 2016. A few recommendations were made which we are in the process of implementing. We are appreciative to the KZN Department of Health for their hands on approach.

The project's road widening is almost complete with the exception of the lay by on King Cetshwayo Highway. This was at almost half the cost of the original quote.

The parking area on 9 Driman Road across the hospital has been completed at 20% on the initial cost quoted.

The leases of the Specialists, Allied Health Professionals, Lancet Laboratory, the Radiology Group and the Coffee Shop are in the process of being signed up.

The Service level Agreement with the Emergency Department Group has been finalized and signed up.



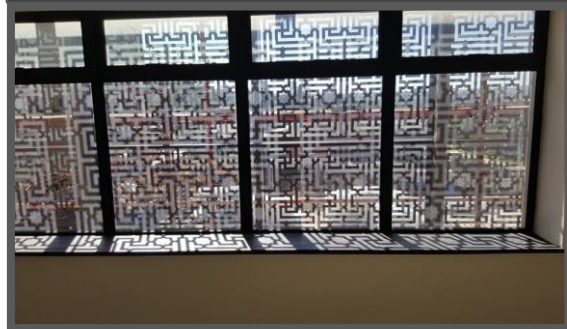
A typical ward kitchen with good quality finishes



Custom designed Ahmed Al-Kadi Bed Head Unit



The installation of the screens has started.



## Hospital Manager Appointment



We are pleased to announce the appointment of the Hospital Manager, Mr Ahmed Docrat. Mr Docrat has a extensive experience in hospital management. Mr Docrat will be focusing on researching and finalization of the various operational services contracts.

Mr Docrat also heads up the EXCO team of the facility and together with this dynamic team, will be placing measures in place to ensure the facility has best practice for best patient experience and outcomes.

We welcome Mr Docrat to our team.

## Procurement

The procurement process is on track and all major equipment will be finalized before the end of June. Instruments and other minor pieces of equipment will be finalized in July.

As you are aware the weak rand has created havoc with our budgets, where we were procuring at R13.20 to the Euro we are now being quoted over R18 to the Euro.

This has compromised our budgets however our negotiating team has been continuing the tough negotiations to ensure there are other savings.

## Integrated IT Solution

Our Hospital Information System is being developed by the MIMSYS team from Bangalore.

The necessary changes to the current IT System is being made to ensure that it meets the South African legislative environment.

The team from MIMSYS have been to South Africa to research and get valuable input from our team. In addition, there is regular conference calling for ease of communication.

## Appointments



The full senior management team have been appointed:

|                              |                   |
|------------------------------|-------------------|
| Hospital Manager -           | Ahmed Docrat      |
| Finance Manager -            | Zaheera Kolia     |
| Nursing Services Manager -   | Linda Lomax       |
| HR Manager -                 | Andrew Lemos      |
| Pharmacy Manager -           | Junaid Essa       |
| Technical Services Manager - | Mohammed Dannalee |

The unit managers have been recruited and will begin their task on the 1<sup>st</sup> July 2016.

## Staffing

Additional care will be taken to ensure all staff including those that are outsourced will go through an induction and orientation process to ensure that an environment of caring and empathy is brought to all patients and visitors.

## Recruitment Update

There will be a roll out of vacancies and prospective employees are urged to follow our Facebook page and website for all vacancy advertisements.

We are not accepting any hand delivered CVs and we will not be entertaining any calls.